



Contents

Message from Chair and Interim CEO	4-5
Our Work in 2019	6-9
Fundraising Highlights	10-1
Rehoming Case Studies - Rosie	12
Rehoming Case Study - Jock	13
Raising Awareness of our Work and Education in Animal Welfare	14-15
Rehoming Case Studies - Victor, Pumpkin	16
Celebrating Volunteers	17
Financial Summary	18

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A Message From Our **Interim CEO**

I've always said that Edinburgh Dog and Cat Home is a special place. It's with great honour that the senior management team and I get to walk around this site every day and it's a real privilege to be a part of our local community's lives.

f the walls could talk, they'd have so many stories to tell. We witness both moments of absolute heartbreak, when life takes an unexpected turn and people find themselves having to give up a much-loved pet, and those of electrifying excitement, when a potential new owner makes that first connection with one of the Home's dogs or cats. We are lucky enough to be there at the start of a new relationship that we hope lasts a lifetime.

The Home has been part of the fabric of Edinburgh and the Lothians since 1883, inevitably things have changed over the years, for many of us that's exactly what it is. A place where we get but our services continue to be in demand. We continue to receive difficult phone calls and visits from those who are struggling to make ends meet, and the poor or often neglectful decisions that can be made by pet owners that put animals in harm's way or cause unnecessary suffering. Our dedicated team are often the first friendly face that a person, dog or cat will see in the most difficult of circumstances. And it is an enduring passion for animal welfare that pushes our team forward through those challenging

While dogs and cats are at the heart of everything that we do, 2019 has represented a change of perspective in recognising the value of our staff and volunteers. They are our greatest asset and they represent our organisation, our vision, our values and our future.

In 2019 we launched our "Happy People, Happy Animals" wellbeing programme and a companywide staff consultation which helped act as a catalyst for the Home becoming Scotland's first animal welfare Living Wage employer.



The Home never stops moving and changing. Improvements onsite included new paddocks, a bike shed and the new "Paws and Chill" relaxation space for staff. Numerous partnerships were developed over the year, such as that with our new veterinary providers Abercorn and Braid Vets. The Home also launched doorto-door fundraising for the first time, using SMILE agency, and has already signed over 2,000 new regular donors over three months.

We refer to Edinburgh Dog and Cat Home as "The Home" and to be part of something that matters with people who believe in the same values we do. And it's with great pride that I can say that feeling of belonging is something the dogs and cats in our care also get to experience. I'm thrilled to see the positive impact of the changes we introduced throughout 2019 on both our staff and our animals.

Lindsay Fyffe-Jardine

Chair's Report For 2019

The people who founded **Edinburgh Dog and Cat Home** in 1883 needed passion and commitment to make their vision a reality.

hey were strident, resolute and determined to make life better for the dogs, cats, puppies and kittens in need of care in Edinburgh and later the Lothians. All these qualities are just as necessary and still very much in evidence in the very special people who run Edinburgh Dog and Cat Home today.

At the end of 2019, we sadly said goodbye to one of them, our Chief Executive Howard Bridges, who, after five incredibly successful years, stood down from his role. However, he has left an impressive legacy of improvements to the lives and welfare of the animals at the Home, ensuring thousands of animals found their forever



Howard joined Edinburgh Dog and Cat Home in 2015, following his previous success as Interim Chief Executive Officer at Battersea Dogs and Cats Home. He set out a five-year plan and implemented the Home's first organisational strategy, setting out an ambitious and exciting vision for the organisation and its work.

The introduction and roll out of a brand-new Board of Trustees with specialist skills also advanced the Home's standing within Edinburgh and the Lothians.



As Chief Executive. Howard raised public awareness of the Home and continued to develop our advocacy work which included supporting public campaigns to end puppy farming and the use of shock collars, providing an expert voice in the media about the need to introduce Lucy's Law in Scotland, and sharing our expert insights into Scottish Government consultations.

The Board of Trustees would like to thank Howard and wish him well for the future. We would also like to thank Lindsay Fyffe-Jardine for ably stepping up to the role of Interim CEO.

As Chair, I feel very fortunate to know and work alongside the very special people of Edinburgh Dog and Cat Home and look forward to our next year.

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Our Work In 2019

Pet Foodbank To **Help Owners And Animals In Need**



In 2019 the Home continued to see a range of societal issues every day, including poverty, homelessness and unemployment.

Many people in our community who are victim to these issues are also dedicated pet owners, who find joy and comfort in pet ownership during

Our team regularly receive heart-breaking enquiries from members of the public struggling to choose between feeding themselves or being able to feed their pets. We knew that we had to take action to help dogs, cats and people in our community, and launched our dedicated pet foodbank in October.

The foodbank offers wet and dry food, treats, jackets, collars, leads, bowls and bedding alongside pet care advice to support pet owners who need a bit of

Wherever we can, we will support owners in our community to keep pets in happy homes.



Walkies! As New **Paddocks Are Opened**

In June the Home officially opened four new exercise runs.

With nearly 100 stray and abandoned dogs on site there is always demand for outdoor spaces for walking, training and meeting potential new owners. This major development was made possible by a substantial grant of £120,000 from the John and Alice Watson Charitable Trust and means more dogs can be walked at once than ever before.





Jane Paterson, Trustee of the John and Alice Watson Charitable Trust, said: "We hope this major paddock redevelopment project will significantly enhance the wellbeing of the Home's rescue dogs and improve their chances of find a new and loving home.







In September 2019 the **Home opened its doors to** the public on Sundays for the first time in its history. reception shop every Sunday.

The move was made to give our dogs and cats even more chance of finding their forever homes, by opening at a time when many members of the public are available to visit our site.

This exciting new development means more people can access the Home's services throughout the weekend to find their

perfect companion. Visitors can now access rehoming information, board their pets or purchase cat and dog accessories, toys and treats for their furry friends from the newly refurbished The Home is now closed on Wednesdays for rehoming, so our team have more time for training and to dedicate to the animals in our care.







It was all change at **Edinburgh Dog and Cat Home in November with** the announcement of a new partnership with **Abercorn and Braid Vets, giving our canine** and feline residents even better access to exceptional veterinary care.

Abercorn and Braid vets are both much respected practices within the Edinburgh community. The new partnership supports our work caring for animals with a variety of medical conditions.

We also announced the appointment of Dr Bridget O'Farrell as the Home's first resident Shelter Vet Partner. This exciting new development means our animals will have faster, more consistent and more convenient access to primary medical care







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Health And Wellbeing

During 2019 we've been proud to introduce our Health and Wellbeing strategy for the benefit of our staff.

We understand that it is our people who make what we do with our animals possible. Working in animal welfare and in the third sector can be highly demanding and stressful and in 2019 the Home made a commitment to every member of our team to create a meaningful wellbeing programme to support them in their roles.

We are clear that when our staff are valued and supported in their job, this will have a direct positive impact on the animals in our care.

As part of this new focus on staff wellbeing, it was recognised that there was little space on site for our team to take time out when faced with a challenging situation or difficult day. Our "Paws and Chill" room launched in June to allow staff and volunteers a quiet space away from the hustle and bustle of our busy site.



As part of our wellbeing strategy, we have introduced 'Learning Wednesdays' for staff and volunteers.

This was an opportunity to receive training and talks from internal and external speakers on a wide range of issues, from animal welfare guidance to financial advice.

In November, we were very proud to welcome our Animal Champions Dion Leonard and Gobi to talk to our team. The pair were the feel-good story of 2016; a stray desert dog followed ultra-runner Dion Leonard for 77 miles as he ran through the inhospitable Chinese Gobi desert during a 155 mile, six-stage / seven-day race. Dion and Gobi, alongside Dion's wife Lucja and their cat Lara, have since become amazing campaigners and fundraisers for animal welfare, who are strong supporters of the Home's work.









A Splash Of Colour On Portobello Prom

The Home unveiled a colourful 80-foot mural along the Seafield Promenade in May.





The mural was designed and painted by local art collective Studio N_Name, with bold graphics inspired by the flora, fauna and history found along the Edinburgh coastline. Most importantly, the mural is fun and colourful to represent local residents, who contributed ideas at community engagement sessions held at the Home.

This project was made possible through a partnership with Edinburgh Shoreline Project, which chose to fund the mural as part of their mission to celebrate the city's 27km of coastline.



Living Wage Award Winners

We truly believe in our mantra of "happy people, happy animals", and this concept is integral to how we operate.



Roles within animal welfare are often not well paid and motivation is often more of a calling than for financial reward. We changed that notion by signing up to become the first animal welfare organisation in Scotland to be an accredited Living Wage employer.

Our commitment to the Living Wage recognises the skill, professionalism and expertise that is required to work with animals, particularly rescue animals.

Since its launch we've seen the direct impact it had on the lives of our team and we were delighted to be recognised as Best Newcomer at 2019's Living Wage Scotland Awards.





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Fundraising Highlights

Here are just some of our 2019 fundraising highlights.

Over **£321.200** was raised thanks to gifts in Wills



ongtime supporter

Stephanie Knox ran

Edinburgh and raised

35 miles as part of

the **Ultra Tour of**

a wonderful **£545**

of the Home,

We are always inspired by the amazing people and partners who support us through attending our events, taking on challenges and donating to our appeals.

undraising and donations are vital to keep the Home running. As a charity that receives no government or statutory funding. every single donation matters and helps give dogs and cats a second chance at life.

In 2019, supporters of Edinburgh Dog and Cat Home raised an astonishing £889,354 including legacy. From partnerships and events, to appeals and sponsorship, we are proud to count so many amazing businesses, organisations and individuals among our supporters.



£120,000 grant from John and Alice Watson Trust to build new outdoor runs







An astonishing **£9,100** was raised from our partnership with **Pets at Home Pentland**



The Friends of Edinburgh Dog and Cat Home Portobello raised £50,970 through their charity shop and Christmas Fair



4,000 from Tesco Duke Street, Bags of Help Scheme to create nemory trees in **Leo's Garden**

2,000 new Companions





raised **£6,733**



Our first ever comedy night at **The Stand, Edinburgh** was hosted by Fred MacAulay and raised **£2,600**



Our **In the Dog House** event raised over £24,000 in its third year!



almost £5,000 raised

2019's Wonderful Life **Christmas Appeal**



for Scotland

Kiltwalk, Dog Jog and Pedal



158 dogs and 202 humans took part in the UK Agria Dog Walk raising over £7,000









Our first ever Crowd Fundraiser Jock's Second Chance raised **£4,900** over 14 days







Our **Stockbridge** shop raised £65,685



Friend of the Home. Shaf Rasul, and his team at **SRA Ventures** held monthly property advice events with all proceeds donated to the Home

Charity Partners Marks and Spencer Ocean Terminal successfully raised an amazing £3,181.59 and Princes Street an incredible **£14,390.45**



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Rehoming Rosie



Rosie, an adorable young kitten, was brought to us in October when her owner became ill and was unable to look after her.

When Rosie was first brought to the home, she was suffering dental issues, which were causing her a lot of pain. She was quickly taken to the vets where they found her bottom canines were piercing her mouth, and the affected teeth were removed.

Despite Rosie's issues, the cattery team found her to be a very good- natured and sociable cat. So much so that they, along with the vets treating her, all fell in love with her. Rosie caught the eye of one veterinary receptionist in particular, who immediately enquired about becoming her new owner. They have since formed a special bond and Rosie is enjoying her new life in a forever home, feeling happy and healthy again.

Update from Rosie's new owner:

"Rosie just loves to be around people and enjoys as many cuddles as she can get. After two days she already felt at home and had found her favourite spots - on top of the cupboard and inside the cupboard on the shelves as well as the cosy chairs in the kitchen. She loves to be carried around, talked to and played with and she really is the most perfect cat you can imagine. When we put up the Christmas tree, although she was very curious about it, she didn't cause any stress or damage.

Rosie also has a new furry friend at home -Lurcher Hela who is similar age. They like chasing each other around and stealing each other's toys. Hela is happier now too as she has someone to play with during the day when I'm at work. I'm so happy that I made this decision to give Rosie a new loving home."





Jock arrived at the Home in October 2019 and it was immediately brought to our attention that he had a large mass located on his neck which needed to be surgically removed.

Although this was not causing him any pain, it would have caused health issues later in his life. The lump on his gland had either been caused by infection, or by previous trauma and damage. As the lump was continuing to grow, our team needed to work fast to give this sweet boy, who was otherwise full of life, a second chance to get better and find his forever home.

Crowdfunding Campaign

Jock's specialist surgery was quoted at £4,500, which as a charity, would have been very difficult for us to fund alone. Jock took the lead on the Home's first ever crowdfunding campaign, which thanks to our kind supporters hit off to an incredible start, raising over £1,200 within its first two days.

After reaching our target so quickly, Jock's operation was soon scheduled, and the surgery took place at the end of November. In the meantime, Jock was lucky enough to have been matched with new owners who were very excited to take Jock home. Our team were thrilled to send him off to his new forever home just in time for Christmas.

Thank you to every generous person who donated to Jock's crowdfunding campaign and helped this special boy get the surgery he needed!

Update from Jock's new owner:

"Jock is doing well in his new life and I just want to say thank you again so much to Edinburgh Dog and Cat Home for taking such good care of him and to the community for making his second chance possible!

We really feel so lucky to have such a happy and good-natured dog and we're spoiling him with love and attention. He's enjoyed lots of walks at the seaside, in the countryside and in parks. He had a great Christmas where he enjoyed a special dog mince pie! He's even enjoyed a cosy trip to the pub and he loves his new bed too. He has really adapted to his new life extremely well."

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ANNUAL REPORT 2019 **ANNUAL REPORT 2019**

Raising Awareness Of Our Work



Brotherly Love On *This Morning*

In March the Home was invited, along with West Highland Terrier duo Hamish and Angus, onto the famous ITV This Morning sofa.

The brothers were looking for a particularly special home, where their owners could look after Hamish's additional needs, as he was born blind. The boys took their TV appearance in their stride, meeting Eamonn Holmes and Ruth Langsford and becoming instant superstars. Our telephone lines lit up with enquiries and unsurprisingly they quickly found a new home and both are still together living their best lives.

The Comedy Bus

The show set out to visit each comedian's home town and areas that were of importance to them.

Friend of the Home, and voice of hit TV series "Love Island", lain Stirling, was one of the six famous faces on The Comedy Bus and decided to bring his friends to visit us.

lain chose Edinburgh Dog and Cat Home as a special place to him, as not only has his family rehomed from us, but lain's mum Alison is a wonderful fundraising volunteer who is a regular helper at the Home's events, alongside lain's dad, Roger.

The Home's section of the show saw lain's friends and fellow comedians Joel Dommett, Tom Allen, Suzi Ruffell, Darren Harriott and Kiri Pritchard-McLean taking on various tasks at the Home including cleaning kennels, dog walking and helping with training sessions







Star loved running around with a football in our paddocks, so we invited Marvin Bartlev from Hibernian Football Club down for a very special kickabout. Fantastic fun for Star and a good chance to shine a light on this very special

dog, it was the first stage in letting the world know about our special Star. Soon the UK's media took interest in Star and his story was shared far and wide.

We were thrilled when Star finally found his perfect owner and he is now living happily in Hawick, where he can live out his football days



VIP Visits

Some of our fabulous famous supporters managed to find time in their busy schedule for a visit.



Over 2019 TV presenter Gail Porter Animal Champion vet and campaigner Marc Abraham. and MSP Ash Denham dropped by for tours. In addition to paying us a visit, comedian Fred McAulay generously hosted our first ever comedy night at The Stand in Edinburgh (read more on page 11). Ultra-marathon runner Dion Leonard (and his dog Gobi) gave a talk to staff on their adventures in China.



Website Relaunch

We relaunched our website in November after an extensive redesign. The new website features improved functionality, easier, clearer navigation, even more detailed pet profiles and a new filter to help users find and rehome a new friend. The site also features more video content than ever before, information on the Home's work and history, pet foodbank, dog and cat boarding, volunteer vacancies, news, blogs, how to donate and much more.

Education In Animal Welfare

Following a successful launch in 2018. **Edinburgh Dog and Cat** Home enjoyed its first full year delivering an educational outreach programme in 2019.

Our Education Officer visited a total of 85 schools, nurseries, colleges, community groups and workplaces across the year, speaking to an estimated 2,000 people.

Feedback was overwhelmingly positive following these workshops. When asked to what extent groups enjoyed the visit, 83.3% of respondents gave top marks. All respondents felt that their group had an increased understanding of responsible pet ownership and an improved empathy towards animals, and according to one primary school teacher, our workshops were 'written down in many pupils' memory books as the best part of their year'.

As the 2019-2020 school year commenced, the Home debuted a revised set of workshops, expanding the topics covered to include lessons specific to animal enrichment and animal thoughts and feelings. This included new Virtual Reality headsets, acquired through a grant from the RS Macdonald Charitable Trust, offering schools and groups the opportunity to experience life behind-thescenes at the Home, as well as from a pet's point of view.

We were also delighted to launch the Tell Your Tail story-writing competition, inviting primary school aged children to submit a story to be recorded and played back through our kennel speaker system. These stories will provide crucial enrichment to the dogs in our care, as well as giving children the opportunity to connect more with our work and empathise with our animals.

Outside of schools, we officially launched our corporate education offering in September.

This new phase of our education programme will see us delivering workshops directly to businesses, detailing our rich history, the work of the Home, practical advice, and case studies from our kennels and catteries.

We'd like to thank the community for their amazing support of our education programme in 2019, and we hope to visit many more schools, businesses and groups in the future.



In February we launched an urgent

#FindStarAHome

appeal to find a home for one of our longest-serving residents, Star, who had been with us for over five years.

The beautiful Staffie didn't have the best start in life, when he was found as a young dog tied up behind a warehouse. Even though Star had a cracking personality, his breed and brindle coat meant that he was always overlooked. Our team knew we had to do a bit more to finally find Star the special home he deserved.

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Victor's Story

Victor, a young Bull Terrier/Lurcher cross, was found abandoned at Wester Hailes train station by a passer-by and brought to Edinburgh Dog and Cat Home for much-needed love and attention.

At first Victor found it hard to trust people and was often very nervous. On his walks on the promenade he was very anxious, especially around walkers and cyclists. To help him regain his confidence, our team created a training plan for Victor and he received regular. one-on-one sessions to help him with his

After a short time, his trainer was pleased to see good progress in his confidence. Victor is a great example of a dog with nervous behaviour around people, who with a little patience and time, can learn to trust humans again. He formed a fantastic bond with our team and we knew he would be a fantastic pet for the right person.

After almost one year of working on his issues, Victor was rehomed by a local couple who fell in love with him on their first visit.

Pumpkin's Story

Forever Homes

Pumpkin and her little

kitten Peanut stole the

they came to the Home

hearts of many when

Stray Mother

And Baby

Find Their

last October.

His trainer took them on a walk along the prom so that the new owners could gauge if they would be able to take on his still, slightly unpredictable, behaviour in public. We were so pleased to see that they formed a wonderful bond and they're enjoying continuing this training together. We're proud of Victor's progress and that he's enjoying life at his forever home.

Victor is one of many animals who benefited greatly from the Home's dog training programme in 2019. The Home's Dog Trainer works tirelessly with our kennel team, to give animals who are struggling to cope the chance they deserve to become more confident and happy dogs, increasing their chances of being rehomed.

We're very proud of the promising results from this programme and look forward to continuing this for years to come.



Message From Victor's new owner

"The best thing about rehoming a dog is the feeling it gives you, it's about giving them the love they deserve to have. Since our previous dog passed away in March we never thought we would get another dog again, but after meeting Victor there was just something about him that made us all fall in love with him."



s a young new mother, being As a young new mound, 22. difficulty for Pumpkin but she and Peanut are now both happy in their forever

Pumpkin was surrendered to the Home in September with her tiny kitten, Peanut, as a result of a member of her household discovering a cat allergy. Upon arrival, Pumpkin was very distressed, being a new mum and a very young one at that the team suspected she was only a baby herself at less than a year old.

She was naturally a very protective mother, and made herself heard with her meows whenever anybody came close

The team were initially unsure if she was carrying more kittens, but thankfully discovered this wasn't the case. She received the best loving care as she adapted to being a new mum in a strange environment, and was spayed to ensure a future free of further distress

From there on in, Pumpkin and Peanut became playful and affectionate, and it wasn't long before they were each rehomed to loving families.



Pumpkin's New Owner Says

"I had visited Pumpkin on numerous occasions at the Home, so when it came time to leave, Pumpkin was already comfortable around me. When we got back and opened the travel case, Pumpkin immediately ran out and was already so comfortable in her new home. She explored every room, then picked a chair and settled in. Since being rehomed she's definitely made herself right at home with her new family."

Volunteer **Update**

Rebecca McKav began volunteering for Edinburgh Dog and Cat Home in 2019, and since starting she has taken on a range of activities from walking 15 miles for the Edinburgh Kiltwalk. dressing as our mascot Heather. running dog shows, bag packing and attending puppy parties.

Her passion and enthusiasm is invaluable in aiding our work to raise funds and awareness for the Home.

Why did you decide to volunteer for the Home?

"I first heard of Edinburgh Dog and Cat Home when my employer Peter Proud (CEO/Founder) of Cortex Worldwide became a Trustee. I had grown up with animals, so I have always had a deep-rooted sense of compassion for our furry friends. But, I chose to volunteer after I had organised a few fundraisers through work to support the Home, that's when I had the eureka moment and thought 'there's more I can do to help."



What do you enjoy about volunteering for the Home?

"Volunteering has truly helped me in many ways; from finding a work-life balance, to stepping out of my comfort zone by taking on different roles. There's never a dull moment at the Home! Also, it is really kind that regular eventgoers recognise me (both pets and owners).

What's not to love?"

What would you say to anyone thinking of volunteering?

"Just ao for it, try it on for size, and thank vourself

Find out how you volunteer with us at edch.org.uk/volunteering





A busy 2019...

There was a 40% increase in volunteers in 2019. From retail, office, communications, painting, gardening, photography, driving to fundraising, they support the team across the entire organisation. We are so lucky to have so many talented, passionate volunteers flying our flag.

Our fundraising volunteers helped us attend over 50 events in 2019 - ranging from bucket collections to bag packs, providing information on our



work at stalls, selling tickets for raffles, serving drinks and helping run dog shows. The list is endless and we couldn't have done it without your help.

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Financial Summary

Income	2019	2018
	£	£
Dividend Income and Tax Recoverable	150,378	161,398
Income from Deposits	1,091	310
Boarding Fees, Rehoming Fees, Accessory Sales	248,384	232,038
Receipts from Local Authorities	3,938	3,899
Subscriptions and Donations	568,336	454,086
Legacies	321,217	553,765
Gain on the Sale of Fixed Assets	116,788	-
Gain on the Sale of Investments	78,116	25,487
	1,488,248	1,430,983
Expenditure		
Direct Charitable Expenditure	1,709,635	1,211,031
Depreciation on Fixed Assets	60,026	109,576
Cost of Generating Funds	978,133	579,507
Management & Administration	112,640	108,074
Loss on the Sale of Investments	-	-
Loss on the Sale of Fixed Assets	-	2,075
	2,860,434	2,010,263
Net Surplus/(Deficit) for the Year	(1,372,186)	(579,280)

During the 12 month period to 31 December 2019, the Home reported a deficit of £1,372,186 prior to unrealised gains on investments (£889,621 deficit including the unrealised gain on investments).

The reported deficit is in line with that which was authorised by the Trustees, and represents the investments being made across the Home as part of the planned strategic development.

The Home is honoured to continue to receive generous donations in the form of legacies. We are extremely grateful to everyone who chose to bequeath funds to the home and we will continue to honour their memory through our work.

This summary has been extracted from the full accounts which were approved by The Committee of Management on 24 July 2020 and signed on its behalf by Doreen Graham, Chairperson. They do not constitute the charity's statutory accounts. The full accounts have been audited and the auditor's opinion was unqualified. Copies of the audited accounts can be obtained by writing to Edinburgh Dog and Cat Home.



Board of Trustees

Doreen Graham (Chair)

Sue Stahly (Vice Chair)

Ian Muir OBE

Murray Stewart

Catherine Brown

Leanne Goold

Julie MacDonald

Peter Proud

David Welsh

Roslyn Neely

Sally Cameron

Crawford Geddes (Retired November 2019)

Susan McKenzie (Retired November 2019)

Senior Management Team

Lindsay Fyffe-Jardine - Interim CEO

Nicola Gunn - Director of Fundraising and Communications

Rachel Kavish Wheatly - Director of Business Support

Howard Bridges (Outgoing CEO)

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